

Questions for Patient to Ask Insurance Company

If you would like Dr. Lisa Schenitzki to send a claim form to your insurance company so that you can be reimbursed in part or in full for the cost of your therapy, you must call the telephone number on the back of your insurance card, speak to an agent in customer service, and ask the following questions:

- Are outpatient behavioral health services included in my insurance policy?
- Is pre-authorization required?
- Can I receive services from a provider not affiliated with this company?
- Is there a limit on the number of sessions I can be reimbursed for?
- Have any of these been used thus far this period?
- Are all diagnoses included?
- Do I have a deductible?
- What portion, if any, of my deductible has been met for this period?
- Is this based on calendar year?
- Can my out of network provider send insurance claims to you for me on a monthly basis?
- If so, what address should the claim be mailed to?
- What number can the claim be faxed to?
- How long will it take for me to be reimbursed?
- What portion of my psychologist's \$165 per session fee will be reimbursable?

Lisa Schenitzki, Psy.D.